

CIO Lem Stewart reports, “Transformation has proven to be a challenge for all of us, and sometimes painful too; yet, there is much more to do to bring about a truly effective and efficient environment. VITA and Northrop Grumman processes, such as request for services, need to be improved and we have many technology conversion challenges to fully transition our environment.

“These workforce changes are crucial next steps in managing the Commonwealth’s IT infrastructure services. I sincerely appreciate your support and cooperation as we work to efficiently provide high-quality services in a transformed IT environment for the Commonwealth and its citizens.”