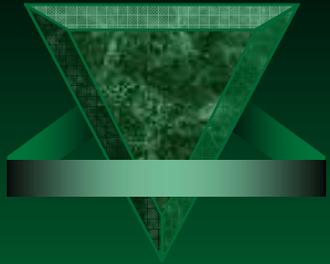




Government Performance Project

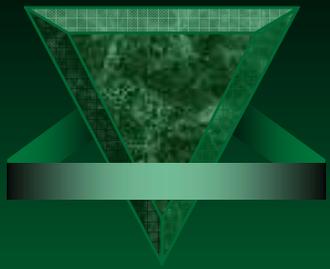
The Honorable William H. Leighty
Chief of Staff

Agency Head Meeting May 23, 2007



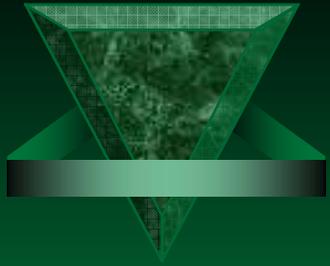
Today You Have Heard About ...

- ✓ Focusing on *outcomes* because that is where *citizens define value*
- ✓ Establishing clear links between services / activities / key measures / societal indicators for true performance
Cause & Effect
- ✓ Actions being taken to modernize the *Financial Systems* of the Commonwealth



You Have Also Heard About ...

- ✦ Action plans to address a *Revenue Challenge*
- ✦ Actions being taken to raise the bar on *Operational Excellence*
- ✦ The *Innovation Imperative* which calls for *continuous improvement* in productivity and efficiency



We Hold Ourselves to a High
Performance Bar ...

Council on Virginia's Future:

Long Term Objective #1: Be
recognized as the best managed
state in the nation



Important to Tell Our Story and Recognize Our Excellence ...

- ✓ Government Performance Project run by the Pew Center on the States:
 - Established in 1996
 - Funded by Pew Charitable Trusts
 - A key national source for independent comprehensive information on State Management Performance
 - Signature product is the 50 State Report Card first issued in 2001
 - Money, People, Infrastructure and Information
 - Last conducted in 2004/2005 (Virginia A-)



Government Performance Project 50 *State Report Card*

- ✔ Next report card starts now
- ✔ State responds to survey, accommodates interviews / visits, provides supporting information
- ✔ GPP team (Pew, Academics, Governing Magazine) conduct the analysis
- ✔ Grades issued February 2008
- ✔ Areas include *Transportation, Corrections and Child & Family Protective Services*
- ✔ *Criteria remain Money, People, Infrastructure and Information*



Government Performance *Project 50 State Report Card*

✓ The GPP team:

Pew Center on the States

Project Director: Neal Johnson

Senior Project Coordinators: Katherine Barrett and
Richard Greene

Senior Associates: Michele Mariani and Amy
Edwards



Government Performance Project 50 *State Report Card*

▼ The GPP team:

THE ACADEMICS

Money:

Prof. Katherine Willoughby
Professor of Public Administration and Urban Affairs
Andrew Young School of Policy Studies
Georgia State University

People:

Prof. Sally Selden
Associate Professor of Management
School of Business and Economics
Lynchburg College



Government Performance Project 50 *State Report Card*

▼ The GPP Team:

THE ACADEMICS

Infrastructure:

Prof. Michael Pagano

Professor and Director of the Graduate Program in Public
Administration

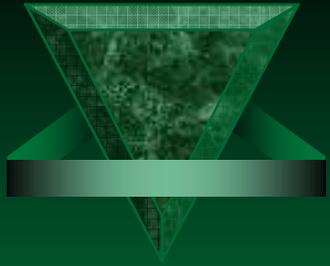
University of Illinois at Chicago

Information:

Prof. Philip Joyce

Professor of Public Policy and Public Administration

The George Washington University



Government Performance Project *50 State Report Card*

▼ The GPP team:

Journalists from *Governing Magazine*
include Melissa Maynard and Will Wilson



Government Performance Project 50 *State Report Card*

▼ The Commonwealth Team:

Coordinator: Tim Bass, Office of the Governor

Representatives from *Transportation, Corrections, Child & Family Protective Services*

Representatives with significant experience & background in *Money, People, Infrastructure and Information issues in the Commonwealth*



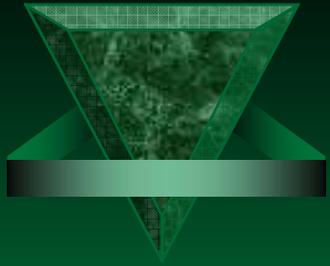
Government Performance *Project 50 State Report Card*

- ✔ Survey is now active and available through July 2.
- ✔ We need your visible leadership, expertise and full support to ensure the Virginia story is complete and accurate
- ✔ Anticipate a “core” team + additional staff resources as needed
- ✔ Push to July 2 and submit



Government Performance Project 50 *State Report Card*

- ✓ Anticipate the “core” team to remain active through December 2007
 - Consult on message to/from GPP
 - Assist with agency / staff awareness consistency of message, access to accurate information
- ✓ Ongoing communication of progress via the Leadership Communique and future Agency Head meetings



We Hold Ourselves to a High Performance Bar ...

Council on Virginia's Future:

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... Let's be this in 2008!



Government Performance Project *50 State Report Card*

Thank You Very Much

for your Leadership, Commitment and
Support